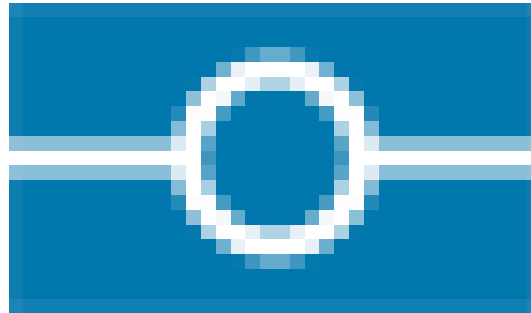


How to fill in your Advance Passenger Information (API)



Presented by





Advance passenger information

Everything you need to know about Advance Passenger Information (API) when travelling to/from London.



Please provide your information before you travel

We're now required by the UK government to collect Advance Passenger Information (API) for you and anyone else on your booking before you travel to/from the UK.

You won't be able to get your tickets until you've completed this information.



What is Advance Passenger Information (API)?

Advance Passenger Information (API) is required by the UK government for people leaving or entering the UK, as part of their border control measures.

You and everyone on your booking must provide the following information as it appears on your travel document (in most cases, your passport):

- Full name
- Date of birth
- Gender
- Nationality
- Travel document type
- Travel document number
- Travel document country of issue
- Travel document expiry date

Important: national ID cards can only be used in a limited number of cases. If in doubt, please use your passport or [check if you're eligible to use your national ID card](#) before completing your API.



Who needs to provide their API?

Everyone who has booked a Eurostar ticket to or from London. API is not needed for children under 4 who travel without a ticket on an adult's lap. But if you have booked a ticket for a child under 4, you will need to complete their API too.



How do I provide my API?

You need to go to [Manage your booking](#) to provide your API. Enter your booking reference and last name to access your travel details, then follow the instructions.



When do I need to provide my API?

You need to provide your API as soon as possible before departure. You won't be able to collect your tickets until you do.



Do I still need to bring my passport and/or travel documents when travelling?

Yes, you do. Your passport (or other valid travel document) will be checked by border staff at the station before departure. Please get to the station at the [recommended arrival time](#) to ensure you have enough time for ticket, security and border checks.

Important: UK border rules are changing. You may need an Electronic Travel Authorisation (ETA) if you don't currently need a visa to enter the UK. Make sure you have everything you need well ahead of your journey. Otherwise, you won't be allowed to travel. [Find out more.](#)

1 - Go to <https://www.eurostar.com/uk-en>

Eurostar.com: Book Europe train tickets and holidays

eurostar.com/uk-en



Help United Kingdom Login / Register

Trains ^

Train + Hotel v

Hotels v

Destinations

Travelling with Eurostar

Frequent travellers

Manage booking

London St Pancras Int'l



To

Sun 4 Feb

Add return

1 adult



Search

Explore all trains Find lowest fares Groups 10+

Live train information >



Paris from £39*

Experience life like a Parisian this spring.

Book now >



2 - Click on Manage Booking

Eurostar.com: Book Europe train tickets and holidays

eurostar.com/uk-en



Help United Kingdom Login / Register

Trains ^

Train + Hotel v

Hotels v

Destinations

Travelling with Eurostar

Frequent travellers

Manage booking

London St Pancras Int'l

To

Sun 4 Feb

Add return

1 adult

Search

Explore all trains Find lowest fares Groups 10+

Live train information >

Paris from £39*

Experience life like a Parisian this spring.

Book now >



3 – Enter Booking Reference and Surname and click view booking



Trains ^

Train + Hotel v

Hotels v

Destinations

Travelling with Eurostar

Frequent travellers

Manage booking

Find your booking

Get tickets, make changes to your journey and view your payment details.

[Exchanges, e-vouchers and refunds](#)

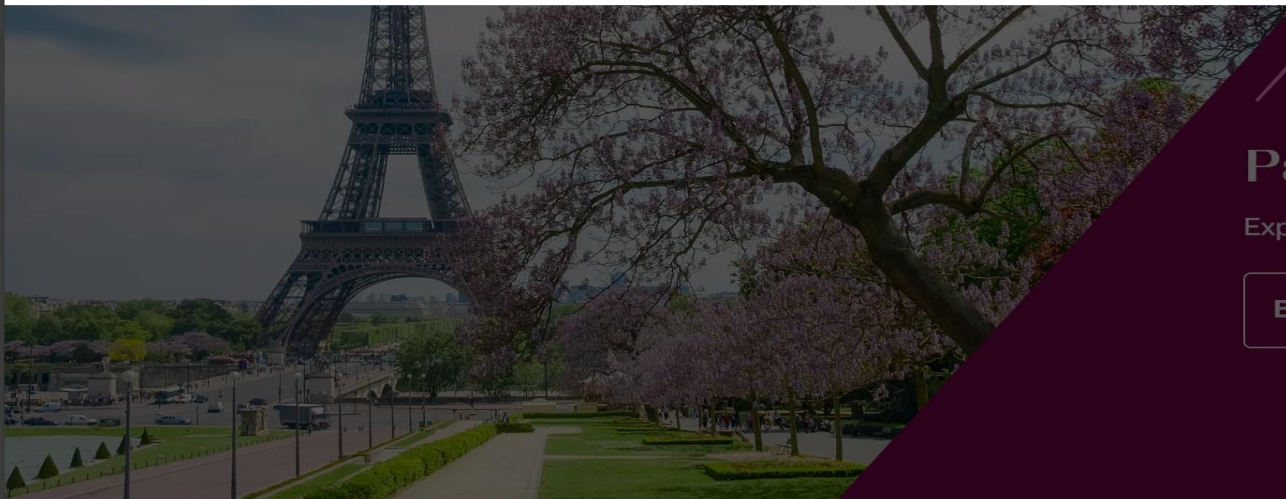
Booking reference

A11121

Last name (of any passenger)

Example

View booking



Paris from £39*

Experience life like a Parisian this spring.

Book now >



4 – Find Name and Click on the arrow next to information required

Manage your booking

London ⇄ Paris

Booking reference **A11121**

Booking options

 Get your tickets

 Add passenger information

 View / change seats

 Add to calendar


 Upgrade booking

 Change date/time

Travel information

 Station guides

 Print receipt

 Visit help centre



Please save your tickets on your mobile or print them at home, ready to scan at the ticket gates.

Get your tickets




Get ready to travel

Tickets will only be available to passengers who have completed the following mandatory information:

- Advance Passenger Information (API)
- Email address

Name 1

 Example1@Example.com

 information required



Name 2

 Example2@Example.com

 information required



5 – Again Find Name and Click on the arrow next to information required

Your tickets | Eurostar

eurostar.com/customer-dashboard/en/tickets/contact-details?pnr=W44464&passengerIds=1,2&mar...

Your trip

Thursday, 20 Jun 2024

London St Pancras Int'l ⇄ Paris Gare du Nord

Passenger details

Each passenger must complete their **Advance Passenger Information (API)** and provide a valid email address before they can get their tickets or travel.

By continuing you agree you have the consent of all passengers to manage this booking.

? Why is this mandatory?

The UK Government requires all passengers entering and leaving the UK to provide passport or ID card information before travelling. This is known as Advance Passenger Information (API).

? [Find out more](#) →

Name 1

! information required ↓

Name 2

! information required ↓

Additional passengers

Are there any infants aged 0-3 years travelling as part of this booking who have not had a seat booked for them and are not listed above?

+ [Add child](#)

< [Back to your booking](#)

6 – Select Travel document type and select Passport

Your tickets | Eurostar

eurostar.com/customer-dashboard/en/tickets/contact-details?pnr=W44464&passengerIds=1,2&mar...

Name 1

! information required

✔ Contact details

We only use these details to email your ticket, tell you about any changes to your journey, or keep you updated during a delay or disruption.

Email

Mobile number (optional)

+44

Save contact details

! Advance Passenger Information

Please complete exactly as it appears in your travel document.

Travel document type

Select

Travel document number

Travel document issuing country

Select

Expiry date

Day

Month

Year

7 – Enter Passport number into the Travel document number box

Name 1

 information required 

Contact details

We only use these details to email your ticket, tell you about any changes to your journey, or keep you updated during a delay or disruption.

Email

Mobile number (optional)

+44 

Save contact details

Advance Passenger Information

Please complete exactly as it appears in your travel document.

Travel document type

Select 

Travel document number

Travel document issuing country

Select 

Expiry date

Day

Month

Year

8 – Select United Kingdom in the Travel document issuing country box

Name 1


 information required 

Contact details

We only use these details to email your ticket, tell you about any changes to your journey, or keep you updated during a delay or disruption.

Email

Mobile number (optional)

+44 

Save contact details

Advance Passenger Information

Please complete exactly as it appears in your travel document.

Travel document type

Select 

Travel document number

Travel document issuing country

Select 

Expiry date

Day

Month

Year

9 – Enter Passport Expiry date into Expiry date box

Name 1

! information required

✔ Contact details

We only use these details to email your ticket, tell you about any changes to your journey, or keep you updated during a delay or disruption.

Email

Mobile number (optional)

+44

Save contact details

! Advance Passenger Information

Please complete exactly as it appears in your travel document.

Travel document type

Select

Travel document number

Travel document issuing country

Select

Expiry date

Day

Month

Year

For example, 1st January 2000

Enter 01 01 2000

10 – Enter First and Last name in name boxes

Your tickets | Eurostar

eurostar.com/customer-dashboard/en/tickets/contact-details?pnr=W44464&passengerIds=1,2&mar...

First name

Last name

Nationality

Gender

Date of birth

For example: 27 5 2003

Day

Month

Year

[Save passenger information](#)

Name 2

information required 

Additional passengers

Are there any infants aged 0-3 years travelling as part of this booking who have not had a seat booked for them and are not listed above?

[+ Add child](#)

[Back to your booking](#)

11 – Select United Kingdom in the Nationality box

First name

Last name

Nationality

Gender

Date of birth

For example: 27 5 2003

Day

Month

Year

[Save passenger information](#)

Name 2

information required

Additional passengers

Are there any infants aged 0-3 years travelling as part of this booking who have not had a seat booked for them and are not listed above?

[+ Add child](#)

[Back to your booking](#)

12 – Select Gender in the Gender Box

Your tickets | Eurostar

eurostar.com/customer-dashboard/en/tickets/contact-details?pnr=W44464&passengerIds=1,2&mar...

First name

Last name

Nationality

Gender

Date of birth

For example: 27 5 2003

Day

Month

Year

[Save passenger information](#)

Name 2

information required

Additional passengers

Are there any infants aged 0-3 years travelling as part of this booking who have not had a seat booked for them and are not listed above?

[+ Add child](#)

[Back to your booking](#)

13 – Enter Date of birth into the Date of birth boxes

Your tickets | Eurostar

eurostar.com/customer-dashboard/en/tickets/contact-details?pnr=W44464&passengerIds=1,2&mar...

First name

Last name

Nationality

Gender

Date of birth

For example: 27 5 2003

Day

Month

Year

[Save passenger information](#)

Name 2

information required

Additional passengers

Are there any infants aged 0-3 years travelling as part of this booking who have not had a seat booked for them and are not listed above?

[+ Add child](#)

[Back to your booking](#)

14 – Click on the Save passenger information box and your done

First name

Last name

Nationality

Gender

Date of birth

For example: 27 5 2003

Day

Month

Year

Save passenger information

Name 2

information required 

Additional passengers

Are there any infants aged 0-3 years travelling as part of this booking who have not had a seat booked for them and are not listed above?

[+ Add child](#)

[Back to your booking](#)